

## CHAPTER 3

### WAITING TIME

1. Reference is made to the following documents:

A. Domestic Personal Property Rate Solicitation, Item 405, Waiting Time

B. International Personal Property Rate Solicitation, Item 503, Waiting Time

2. The following rules cover the application of waiting time:

A. Waiting time charges apply per vehicle, subject to the notes in the referenced solicitation items above, when not the fault of the carrier.

B. Unless otherwise provided by agreement, loading and unloading will be performed between the hours of 8:00 a.m. and 5:00 p.m. -- subject to allowable free waiting time. See attached matrix.

1) When distance between point of pickup and point of delivery is less than 200 miles, one hour free waiting time shall be allowed only at destination.

2) When distance between point of pickup and point of delivery is 200 miles or more, two hours free waiting time shall be allowed only at destination.

3) When SIT shipments are delivered FROM the warehouse, the allowable waiting time shall be based on the distance from storage warehouse to destination.

C. Waiting time after the allowable free time is subject to carrier's convenience. The PPSO cannot order the carrier to remain at one location if carrier has other obligations.

D. Waiting time will be performed only upon request of the PPSO and requires certification of DD Form 619 by the PPSO.

3. Free waiting time is not applicable when the provisions of the Item on Tender of Delivery on international shipments are applied.

4. A matrix showing application of waiting time is provided.

5. Charges will be based on the hourly rate. Fractions of hours are computed as follows:

15 minutes or less	$\frac{1}{4}$ hour
16 to 30 minutes	$\frac{1}{2}$ hour
31 to 45 minutes	$\frac{3}{4}$ hour
46 to 60 minutes	1 hour

Several questions and answers are provided to further clarify the application of waiting time.

QUESTION: A shipment moved in two vehicles. When the driver arrived at destination, the shipper could not accept delivery and requested waiting time, in which the PPSO approved. Each vehicle had to wait 5 hours. Can the carrier bill for 5 hours for each vehicle?

ANSWER: Waiting time is based on per hour per vehicle. In the above case, the carrier could bill for a total of 6 hours waiting time or 3 hours for each vehicle. This is assuming the distance is 200 miles or more and each vehicle is subject to 2 hours free waiting time.

QUESTION: A carrier offers a shipment for delivery at 3:45 p.m. on Tuesday. The member could not accept delivery until 10:00 a.m. the following morning. How much waiting time is authorized?

ANSWER: Assuming the shipment moved over 200 miles, the free waiting time would begin at 3:45 p.m. on Tuesday -- from 3:45 until 5:00 p.m. would be 1 hour 15 minutes free time. Also, Wednesday, from 8:00 a.m. until 8:45 a.m. would be free time. The waiting time charge would apply from 8:45 a.m. until 10:00 a.m. on Wednesday morning.

QUESTION: Can a carrier charge storage charges without warehouse handling charges for holding a shipment on a van for shipper's convenience in lieu of waiting time?

ANSWER: No. The rules for SIT require the holding of the shipment in a warehouse for storage pending further transportation. Holding of a shipment on a van must be accomplished under the provision of waiting time.

QUESTION: A van and crew had to wait 2 hours while provisions were made to lower a piano downstairs. Should the waiting time charge apply?

ANSWER: Yes, if the carrier arrived at the specified time and the lowering services, as arranged by the shipper, were not available. However, if the delay was caused by carrier's action, no waiting time is authorized.

QUESTION: A carrier cleared a shipment at 1:30 p.m. with the destination PPSO after moving 300 miles. The PPSO requested the driver to wait while the member was located. At the end of the 2-hour free waiting time, the carrier again contacted the PPSO. The PPSO again said to wait and refused to acknowledge any waiting time charge. The carrier pointed out that the truck had another shipment for delivery at another location the next morning. The member wasn't located until 6:00 p.m. -- delivery was performed at that time. What was the proper action to take?

ANSWER: First, compensation must be given any time after expiration of the free waiting time. Second, the PPSO cannot demand waiting time. Third, a SIT control number should have been provided or, if the carrier agreed, a waiting time charge for the period from 3:30 to 5:00 p.m. would apply.

## WAITING TIME MATRIX

<u>PROVISION</u>	<u>DOMESTIC RATE SOL.</u>	<u>INTL HHG</u>	<u>INTL UB</u>
Normal weekday hourly application	Between 8 a.m. & 5 p.m.	Same	Same
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Weekends & Holidays			
Saturday	Maximum of 8 hours chargeable if ordered picked up or delivered on Saturday or an extension of the previous Friday waiting time for delivery the following week.		
Sunday	Ordered or not applicable	N/A	N/A
Holidays	Ordered or not applicable	N/A	N/A
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Free Time			
Direct delivery less than 200 miles distance	1 hour	N/A	N/A
Direct delivery 200 miles or more distance	2 hours	3 hours	3 hours
Deliveries from SIT warehouse	Same as direct delivery	1 hour	1 hour
Waiting time charge covers	Driver and vehicle	Driver and vehicle	Driver and vehicle